

To whom it may concern,

My name is Felipe Esquibel and on 05/09/09, my 2007 Chevrolet Aveo was in a car accident. It hit the back end of a Mazda 2007. This was reported to both insurance companies and to both GM corporations on the exact day of the incident. Two days later I received both claim numbers as followed; claim # for GM is #348897, Gap claim is CG1CHP1771. I spoke with Joe C. at GM; he was the one to give me my GM claim number. He also told me they would get a hold of me (no exact time or date). I did give them a respectable two week (or 10 business days) to give me a call back, when I received no response I called 20+ times within a year to a year and a half period to try and resolve the issue at hand. Please help me with this, a vehicle douse fall under a necessity category for me as I am handicapped and walk with the assistance of a walker. It is extremely difficult for me to get around without my own transportation. I will also send you a copy of all the documentation about this claim that I currently posses, and within those document I believe you will find the reason why I am still pursuing this and why I think this claim should be added when brought to the Honorable Robert E. Gerber (United States Bankruptcy Judge).

Thank you for your time,

Mr. Esquibel

FROM: GAP Claims

DATE: 5/11/2009

TO: FELIPE ESQUIBEL

7495 LOWELL 2  
 Westminster, CO 80031

*14 July*  
 Fax June 22, 2009

*at 4:42 pm*

*Felipe Esquibel*

VIN 7B048924

DATE FILED: 5/11/2009 11:15:14 AM Contract #: CG1CHP171 GAP I  
 NAME ON POLICY: FELIPE ESQUIBEL Claim #: 348897  
 CURRENT ADDRESS: 7495 LOWELL 2  
 CITY: Westminster STATE: CO ZIP: 80031  
 PHONE: (H) \_\_\_\_\_ (W) \_\_\_\_\_  
 PURCHASED FROM: DENVER ISUZU SUZUKI (CO) (MG)  
 YEAR: 2007 MAKE: CHEVROLET MODEL: AVEO Mileage: 11256

*Hi Hello*  
*#348897*

*Hi good news*  
*Pangini's fuel*

In order to complete the administration of your GAP claim and submit to the insurance company for adjudication and payment, Where Eligible the following missing items must be received. Please contact the GAP Claims Dept if you have any questions.

- GAP WAIVER ADDENDUM COPY (front and back)
- POLICE REPORT COPY
- RECOVERY REPORT COPY
- DECLARATION PAGE OF AUTOMOBILE INSURANCE
- INSURANCE SETTLEMENT CHECK
- R/V FIN CONTRACT
- INSURANCE ADJUSTER'S/CCC REPORT
- TOTAL LOSS WORKSHEET
- BUYERS ORDER
- BOOK OUT SHEET (Date Of Purchase)
- DEALER INVOICE
- TEMPORARY REGISTRATION
- STATEMENT OF TOTAL LOSS

MISSING

NOTES:

5/11/09  
 Please send us the marked documents for your GAP claim.

*July 24, 2009*  
*change to 1451.97*  
*ck*

*303*  
*404-6500*

LIENHOLDER LETTER

- PAY OFF AMOUNT AS OF DATE OF LOSS
- PAYMENT HISTORY FROM LEINHOLDER
- FINANCE CONTRACT - ORIGINAL VEHICLE
- Other: \_\_\_\_\_

REFUND

- SERVICE CONTRACT REFUND AMOUNT -- on Dealer Letterhead
- CREDIT LIFE REFUND AMOUNT -- on Dealer Letterhead
- CREDIT DISABILITY REFUND AMOUNT -- on Dealer Letterhead

NOTE: To check claim status on-line go to [fasterclaims.com](http://fasterclaims.com) and use contract # and claim # shown above.

*7007*

Medved Autoplex Body Shop  
11001 W. 1-70 Frontage Road North  
Wheatridge, CO 80033  
Phone (303)420-5391  
Fax (303)421-8942

Fax Cover Sheet

To: Philip Esquivel Fax Number: 3-428-6060

Company: \_\_\_\_\_ Claim Number: \_\_\_\_\_

Tax ID Number: 840396195

Pages including cover sheet: 5

If you have any problems or questions concerning this transmittal, please call Brian Andrews at the above number.

Additional information:

2007 Auro estimate.

06/19/2009 at 01:48 PM  
57516

Job Number:

**PRELIMINARY ESTIMATE**

2007 CHEV AVEO LS 4-1.6L-FI 4D SED WHITE Int:

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 CUSTOMER PAY \$ 0.00  
 INSURANCE PAY \$ 7725.59

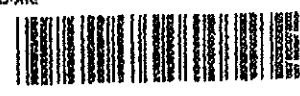
THE REPAIRER AGREES TO PERFORM REPAIRS WHICH SERVE TO RESTORE THE DAMAGED VEHICLE TO ITS PRELOSS CONDITION RELATIVE TO SAFETY, FUNCTION AND APPEARANCE AND FURTHER AGREES TO WARRANT WORKMANSHIP, WITH A LIFETIME LIMITED WARRANTY, WHICH INCLUDES REFINISHING. THIS WARRANTY APPLIES ONLY TO REPAIRS DONE TO VEHICLE THAT ARE INCLUDED ON THIS ESTIMATE. THIS WARRANTY DOES NOT APPLY TO PREVIOUS DAMAGE/REPAIRS OR FUTURE DAMAGE/REPAIRS.

IT IS UNLAWFUL TO KNOWINGLY PROVIDE FALSE, INCOMPLETE, OR MISLEADING FACTS OR INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING OR ATTEMPTING TO DEFRAUD THE COMPANY. PENALTIES MAY INCLUDE IMPRISONMENT, FINES, DENIAL OF INSURANCE, AND CIVIL DAMAGES. ANY INSURANCE COMPANY OR AGENT OF AN INSURANCE COMPANY WHO KNOWINGLY PROVIDES FALSE, INCOMPLETE, OR MISLEADING FACTS OR INFORMATION TO A POLICYHOLDER OR CLAIMANT FOR THE PURPOSE OF DEFRAUDING OR ATTEMPTING TO DEFRAUD THE POLICYHOLDER OR CLAIMANT WITH REGARD TO A SETTLEMENT OR AWARD PAYABLE FROM INSURANCE PROCEEDS SHALL BE REPORTED TO THE COLORADO DIVISION OF INSURANCE WITHIN THE DEPARTMENT OF REGULATORY AGENCIES.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR1CN07, CCC Data Date 04/01/2009, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (-) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCYC, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2009 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

CDOT Code: INTERSTATE HWY, STATE HWY, CITY ST/CNTY RD. HWY NUMBER ROAD CODE: 0 2 5 125. Milepoint: 2 1 7 15 0. Agency: Colorado State Patrol. County: Adams. County #: 12. Date: 05/09/2009.



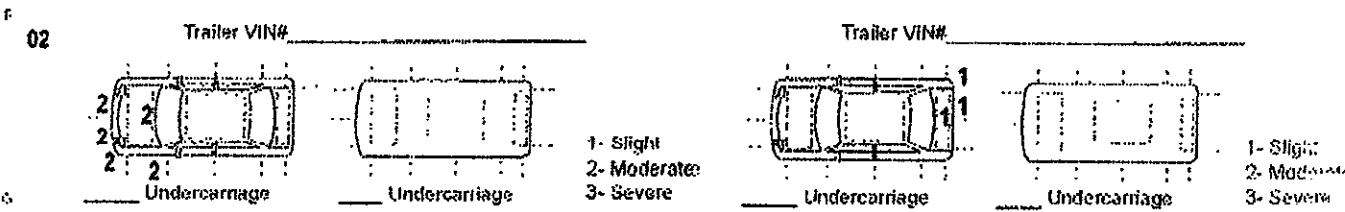
01 Case #: 1D091505. Date of Accident: 05/09/2009. Time (24 Hr.): 1345. Number Killed: 0. Number Injured: 0. Location: Maestas, Steven. Route: 0.5 Miles. Direction: Northbound CO 25. Mile Post: 218.

07 Date of Report: 05/09/2009. Agency Code: M10. Investigated: @ Scene 2. Total Vehicles: 2. District Number: 1D. Public Property/Employee: 0. Photos Taken: 0. Railroad Crossing: 0. Const Zone: 0. Highway: 0. Bridge: 0.

07 Driver Information: Driver 1: Last Name Norton, First Kenneth, MI R, Street Address 8300 Sheridan Blvd Unit 17c, City Westminister, CO 80030. Driver 2: Last Name Hoff, First John, MI, Street Address 5306 Bayberry Court, City Broomfield, CO 80020.

03 Violation: Following Too Closely. Citation Number: 3480385. Common Code: 142. Vehicle 1: Year 2007, Make CHEV, License Plate 845STB, Model Aveo, Color WHI/WHI. Vehicle 2: Year 2007, Make MAZD, License Plate 5790JP, Model A6, Color BLU/BLU.

04 Vehicle Identification Numbers: Vehicle 1: KL1TD56627B048924. Vehicle 2: 1YVHP84C775M12635. Vehicle Owner Last Name: Esquibel, Westminister, CO 80030. Vehicle Owner Last Name: Hoff, Broomfield, CO 80020.



01 Insurance Company: Young America Ins. Policy Number: YCO 0320673 31. Exp. Date: 05/19/2009. Insurance Company: Geico. Policy Number: 4140-31-03-45. Exp. Date: 09/03/2009.

Table with columns: LU #, POS, REST, ENDO, SAFETY EQUIP, AIR BAG, EJECT, SUSPECTED ALCO DRUG, INJ SEV, AGE, SEX, NAME / ADDRESS. Rows include: 1 01 00 00 B 01 A 01 F 00 00 00 00 19 FM Norton, Kenneth R...; 1 03 00 00 B 01 A 01 F 00 00 00 00 18 FM Norton, Sean L...; 2 01 00 00 B 01 A 01 F 00 00 00 00 46 FM Hoff, John M...

AA	Case #	DOR CODE	Accident Date	Agency	
	<b>1D091505</b>		<b>05/09/2009</b>	<b>Colorado State Patrol</b>	HH

AB	Describe Accident				00
AC	Vehicles #1 and #2 were northbound CO 25 left lane. Vehicle #1 began to change lanes to the right and collided its left front end with the right rear-end of vehicle #2. Vehicles #1 and #2 came to a controlled stop on the left shoulder.				HH
					00

AD

AE					JJ
					00

AF					JJ
					00

AG

AH

AI

AK

AL

AM

AN

AO

AP	Carrier Name	US DOT <input type="checkbox"/>	ICC <input type="checkbox"/>	State DOT <input type="checkbox"/>	NN
					00

AA	Address	Carrier Identification #			NN
					00

AB	Carrier Name	US DOT <input type="checkbox"/>	ICC <input type="checkbox"/>	State DOT <input type="checkbox"/>	NN
					00

AC	Address	Carrier Identification #			NN
					00

05/11/2009 at 09:43 AM  
57516

Job Number:

**MEDVED AUTOCOMPLEX**  
Federal ID #: 840396195  
11001 W. I-70 FRONTAGE ROAD NORTH  
WHEATRIDGE, CO 80033  
(303)420-5391 Fax: (303)421-8942

**PRELIMINARY ESTIMATE**

Written By: BRIAN ANDREWS  
Adjuster:

Insured: PHILLIP ESQUIBEL  
Owner: PHILLIP ESQUIBEL  
Address:

Claim #  
Policy #  
Deductible:  
Date of Loss:  
Type of Loss:  
Point of Impact:

Day:  
Evening:

Inspect  
Location:

Insurance  
Company:

Days to Repair

2007 CHEV AVEO LS 4-1.6L-FI 4D SED WHITE Init:

VIN: KL1TD56627B048924 Lic:

CO Prod Date:

Odometer: 32374

Air Conditioning	Rear Defogger	Tilt Wheel
Intermittent Wipers	Dual Mirrors	Console/Storage
Clear Coat Paint	Power Steering	Power Brakes
AM Radio	FM Radio	Stereo
Search/Seek	Driver Air Bag	Passenger Air Bag
Head/Curtain Air Bags	4 Wheel Disc Brakes	Cloth Seats
Bucket Seats	5 Speed Transmission	Overdrive
Full Wheel Covers		

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		RADIATOR SUPPORT				
2	Repl	Upper tie bar	1	103.05	s 2.0	1.0
3	Repl	LT Vertical support	1	48.00	s 1.5	0.5
4		Add for Clear Coat	0	0.00	0.0	0.1
5	Repl	Evacuate & recharge	1	0.00	m 1.4	M 0.0
6	Repl	Refrigerant recovery	1	0.00	m 0.4	M 0.0
7	Repl	Aim headlamps	1	0.00	0.5	0.0
8		GRILLE				
9	Repl	Grille assy	1	158.01	Incl.	0.0
10		FRONT BUMPER				
11	Repl	Bumper cover	1	322.47	1.9	2.6
12		Add for Clear Coat	0	0.00	0.0	1.0
13	Repl	Energy absorber	1	82.60	Incl.	0.0
14	Repl	Impact bar	1	201.01	Incl.	0.0
15	Repl	LT Inner cover w/o fog lamp	1	11.75	Incl.	0.0
16		FRONT LAMPS				

05/11/2009 at 09:43 AM  
57516

Job Number:

**PRELIMINARY ESTIMATE**  
2007 CHEV AVEO LS 4-1.6L-FI 4D SED WHITE Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
			0	0.00	Incl.	0.0
17	R&I	RT Headlamp assy	1	290.64	Incl.	0.0
18	Repl	LT Headlamp assy				
19		COOLING				
20	R&I	Radiator assy manual trans	0	0.00	m 1.0 M	0.0
21	Repl	Radiator assy auto trans	1	452.56	m 1.2 M	0.0
22	Repl	Fan assy	1	267.66	0.5	0.0
23*	Repl	Overflow hose	1	22.07	0.5 M	0.0
24		AIR CONDITIONER & HEATER				
25	Repl	Condenser	1	466.54	m 1.0 M	0.0
26		HOOD				
27	Repl	Hood	1	415.46	1.2	2.4
28		Add for Clear Coat	0	0.00	0.0	1.0
29		Add for Underside(Complete)	0	0.00	0.0	1.2
30	Repl	Insulation	1	71.46	Incl.	0.0
31	R&I	LT W/S hood nozzle	0	0.00	Incl.	0.0
32	Repl	RT W/S hood nozzle	1	5.29	Incl.	0.0
33	Repl	Lock	1	13.29	0.3	0.0
34	Repl	Release handle black	1	12.57	0.0	0.0
35	Repl	Front molding	1	111.04	0.2	0.0
36	Repl	RT Hinge	1	32.80	0.6	0.3
37		Add for Clear Coat	0	0.00	0.0	0.1
38	Repl	LT Hinge	1	32.80	0.6	0.3
39		Add for Clear Coat	0	0.00	0.0	0.1
40		FENDER				
41	Repl	LT Fender	1	246.19	1.5	2.0
42		Overlap Major Adj. Panel	0	0.00	0.0	-0.4
43		Add for Clear Coat	0	0.00	0.0	0.3
44		Add for Edging	0	0.00	0.0	0.5
45		Deduct for Overlap	0	0.00	-0.3	0.0
46		Deduct for Overlap	0	0.00	-0.3	0.0
47	R&I	RT Fender liner	0	0.00	0.4	0.0
48	R&I	LT Fender liner	0	0.00	Incl.	0.0
49*	Rpr	RT Fender	0	0.00	2.0	2.0
50		Overlap Major Adj. Panel	0	0.00	0.0	-0.4
51		Add for Clear Coat	0	0.00	0.0	0.3
52#	Rpr	SET & MEASURE	0	0.00	2.0	0.0
53	Repl	RT Emblem GM MARK OF EXCELLENC	1	4.75	0.2	0.0
54*	Rpr	LT Rail assy	0	0.00	s 1.5 F	0.0
55	Repl	LT Emblem GM MARK OF EXCELLENC	1	4.75	0.2	0.0
56*	Rpr	LT Apron panel	0	0.00	s 1.0	0.5
57		Overlap Major Non-Adj. Panel	0	0.00	0.0	-0.2
58		WINDSHIELD				
59	R&I	Reservoir assy	0	0.00	0.5	0.0
60	Repl	Hose & tube assy	1	28.51	0.0	0.0
61		ELECTRICAL				
62	Repl	Horn	1	62.79	0.2	0.0
63	R&I	Battery	0	0.00	m 0.3	0.0
64		ENGINE / TRANSAXLE				

05/11/2009 at 09:43 AM  
57516

Job Number:

**PRELIMINARY ESTIMATE**  
2007 CHEV AVEO LS 4-1. (6L-FI 4D SED WHITE Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
65	Repl	Upper cover	1	57.55	m 0.2 M	0.0
66		STEERING GEAR & LINKAGE				
67	Repl	Reservoir assy	1	62.83	0.5	0.0
68#	Repl	P.S. FLUID	1	4.25	0.0	0.0
69	Repl	Pressure hose	1	68.75	m 1.0 M	0.0
70		FRONT DOOR				
71*	Rpr	LT Door panel	0	0.00	3.0	2.0
72		Overlap Major Adj. Panel	0	0.00	0.0	-0.4
73		Add for Clear Coat	0	0.00	0.0	0.3
74	R&I	LT Belt w'strip	0	0.00	0.3	0.0
75	R&I	LT Mirror assy manual	0	0.00	0.3	0.0
76*	R&I	LT Run channel	0	0.00	0.2	0.0
77	R&I	LT Handle, outside paint to match	0	0.00	0.5	0.0
78	R&I	LT R&I trim panel	0	0.00	0.4	0.0
79#	Repl	CAR COVER	1	10.00	T 0.5	0.0
80#	Subl	HAZARDOUS WASTE	1	5.00	X 0.0	0.0
81#	Repl	CORROSION PROTECTION	1	5.00	0.3	0.0
82#	Repl	PINSTRIP TAPE	1	5.00	T 1.0	0.0
83#	Rpr	FIRE DAMAGE CLEANUP	0	0.00	1.0	0.0
84		RESTRAINT SYSTEMS				
85	R&I	RT Ft impact sensor	0	0.00	m 0.3 M	0.0
86	Repl	System diagnosis	1	0.00	m 0.5 M	0.0
87#	Repl	ANTIFREEZE	1	25.00	0.0	0.0
88#	Rpr	BODY PULLS	0	0.00	1.5	0.0
89		INFORMATION LABELS				
90	Repl	AC label 1st design	1	5.27	0.2	0.0
91		OTHER CHARGES				
92#	Towing		1	320.00		

Subtotals ==> 4036.71 35.7 17.1

Parts		3696.71
Body Labor	26.7 hrs @ \$ 46.00/hr	1228.20
Paint Labor	17.1 hrs @ \$ 46.00/hr	786.60
Mechanical Labor	7.5 hrs @ \$ 96.00/hr	720.00
Frame Labor	1.5 hrs @ \$ 80.00/hr	120.00
Paint Supplies	17.1 hrs @ \$ 30.00/hr	513.00
Sublet/Misc.		20.00
Other Charges		320.00

SUBTOTAL \$ 7404.51  
Sales Tax \$ 4224.71 @ 7.6000% 321.08  
GRAND TOTAL \$ 7725.59

ADJUSTMENTS:  
Deductible 0.00