

APR-17-2012 11:12 FROM:

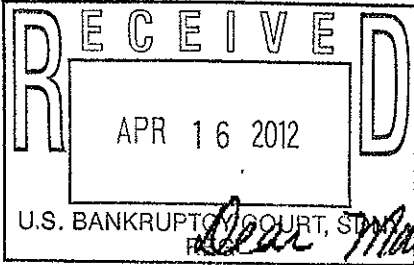
TO: 12813412689

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[Redacted] 13, 2011

Margie A Creamer
705 S. Monroe
Smith Center KS 66967
785-259-1460

Product allegations *seems illegitimate*
(purchased new) #71-762-294405
RE: 2006 Cobalt LT Sedan
Vin. 1G1AL55F367780039



Dear Mark & Russel Vice President +
President, GM
North America

Writing to get some relief as to the defective vehicle manufactured by GM. This above referenced ^{vehicle} ~~vehicle~~ caused a wreck on Sept 24, 2009. My injuries were severe and totaled the vehicle, approx 37,000 miles, at the time. In March 2010, a recall on cobalts, my car was one with a defective steering motor. Also, the rear frontal impact should have deployed the air bag. Did not. Air bag would have saved from injuries. I would think GM would replace my car with a new one; as their product is defective and also help in assist with injuries, pain and suffering. Please contact me as soon as possible

Thankyou
Margie A Creamer